



LOS ANGELES COUNTY COMMISSION ON HUMAN RELATIONS

Dispute Resolution Program

PROGRAM DESCRIPTION

In 1986, the California Dispute Resolution Programs Act (DRPA) was signed into law. This law allows counties to fund alternative dispute resolution services from a portion of the filing fees collected for first papers in civil court actions. Currently, nine agencies are contracted with DRPA funds to train and supervise mediators in Los Angeles County. These mediators' help people resolve their differences without the added cost of time and money required for full, formal court proceedings.

Contact info:

(213) 738-2621

SERVICES

Mediation services are available for three types of disputes:

Community

Disputes for which there is time for conversation and collaboration, including merchant-customer, landlord-tenant, family, neighbor to neighbor, and debt disputes.

Day-of-Hearing Court

Disputes filed as civil actions in Los Angeles County that must be resolved on the day of hearing, including small claims, unlawful detainer, and civil harassment cases. These cases are identified at the courthouse on the day of the scheduled hearing.

Restorative Justice

Disputes that involve infractions or misdemeanors in which, using Restorative Justice principles and practices, persons accepting responsibility for harm-causing behavior and those harmed by the behavior are brought together for facilitated dialogue to share their experiences and plan the actions that will be used to repair the harm. These cases are referred by law enforcement or prosecuting agencies.

ELIGIBILITY

Any individual, business, or organization residing, working, or operating in Los Angeles County is eligible to receive DRPA-funded Mediation services at little or no cost.

IMPACT

During the 2018 – 2019 fiscal year, DRPA-funded Contractors served over 15,408 LA County residents. That year they initiated 7,704 mediation cases and successfully assisted with resolving 71% of them.

REQUESTING ASSISTANCE

To request assistance with Mediation services, call (213) 738-2621, email <http://hrc.lacounty.gov/>, or you may call a Contract Provider agency directly. On the reverse side of this page is a list of current Contract Provider agencies in Los Angeles County, which most include Community Mediation in the services they offer. Each agency that offers assistance with Community Mediation is contracted to provide services in one or more areas in the county.

Along with the name and phone number of each agency that offers Community Mediation and or Day of Hearing Court services is an indication of area(s) for which that agency services. The areas are described at the bottom of next page. Agencies may offer services funded from other sources.

LIST OF CONTRACTORS AND SERVICE AREAS

Asian Pacific American Dispute Resolution Center----- 213.250.8190
DRPA-Funded Mediation Area(s): 3

California Conference for Equality and Justice----- 562.435.8184
DRPA-Funded Mediation Area(s): 6, 8

California Lawyers for the Arts----- 310. 207. 0001
DRPA-Funded Mediation Area(s): 2

Center for Conflict Resolution----- 818.705.1090
DRPA-Funded Mediation Area(s): 2

Centinela Youth Services----- 310.970.7702
DRPA-Funded Mediation Area(s): 4, 5, 6, 7, 8

Korean-American Coalition----- 213.365.5999
DRPA-Funded Mediation Area(s): 1, 2, 3, 4, 5, 6, 7, 8

Los Angeles County Department of Consumer and Business Affairs----- 1.800.593.8222
DRPA-Funded Mediation Area(s): 2, 3, 4, 6, 8

The Loyola Center for Conflict Resolution----- 213.736.1145
DRPA-Funded Mediation Area(s): 1, 2, 3, 4, 5, 6, 7, 8

Office of the LA City Attorney----- 213.978.1880
DRPA-Funded Mediation Area(s): 2, 4, 5, 6, 8

Community Mediation Service Areas (corresponding with LA County's 8 Service Planning Areas)

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|---|----------------------|---|
| 1 | Antelope Valley: | Acton, Gorman, Lancaster, Palmdale, Quartz Hill, Littlerock, Lake Los Angeles |
| 2 | San Fernando Valley: | Burbank, Glendale, Newhall, Northridge, San Fernando, Santa Clarita, Valley Val Verde, Westlake Village, East & West Valley areas |
| 3 | San Gabriel Valley: | Alhambra, Altadena, Irwindale, La Puente, Pasadena, Pomona, El Monte, Azusa, San Dimas |
| 4 | Metro: | Atwater, Boyle Heights, Downtown, Eagle Rock, Echo Park, Glassell Park, Hancock Park, Koreatown, Hollywood, Park La Brea, West Hollywood, Silverlake |
| 5 | West: | Beverly Hills, Culver City, Malibu, Marina del Rey, Pacific Palisades, Playa Del Rey, Santa Monica, Venice, Westchester |
| 6 | South: | Compton, Florence, Lynwood, South Los Angeles, Watts |
| 7 | East: | Vernon, Maywood, Huntington Park, Bellflower, South Gate, Lakewood, Hawaiian Gardens, Signal Hill, Montebello, Pico Rivera, Cerritos, La Mirada, Whittier, La Habra |
| 8 | South Bay: | Inglewood, Torrance, Long Beach, Manhattan Beach, Palos Verdes, Redondo Beach, San Pedro |